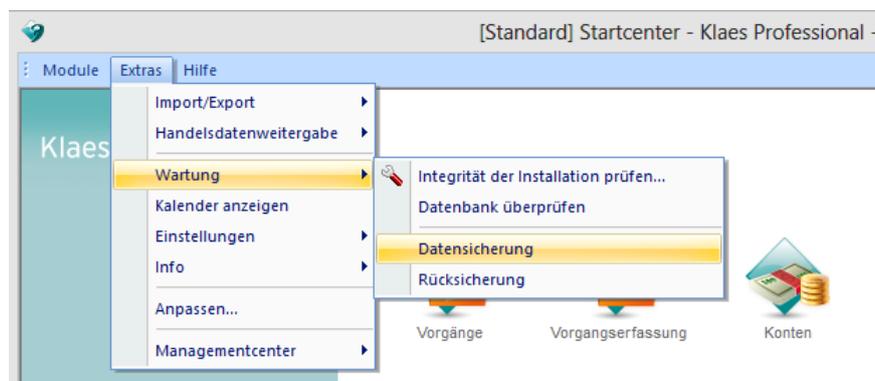


Prerequisites:

- For “yearly updates“, for example, from 7.6 to 7.7, the importing of a special licence file (klaes.lic) which you will receive from us, is necessary. After having imported the new licence file - at the latest -, the new update will be offered for download. For downloading the update-files no Windows-administrator rights are necessary. Meanwhile, you can continue working in the program.
- Before updating, please check if the server/working place needs to be started again. Sometimes it is necessary, for example, because of other installations or Windows updates. If necessary, please execute the new start before updating the Klaes program!
- For executing the update of the Klaes program, it must be started with administrator rights.
- If the SQL Server is installed on another computer on the network, the administrator must have all rights for the database Server, too. Please log in a domain with a domain administrator account.
- After the update of a client’s server on a client-server-network (not with a terminal server), an update of the Klaes prerequisites might be necessary. The installation starts automatically when you load the Klaes program for the first time. The current Windows-user must have sufficient Windows rights for the installation!
- All users of all clients (also those of all additionally installed Klaes-versions as of 6.21) must exit the Klaes-program.
- Before starting the update, you should create a backup of every “important client“ via “Extras/maintenance/data backup!

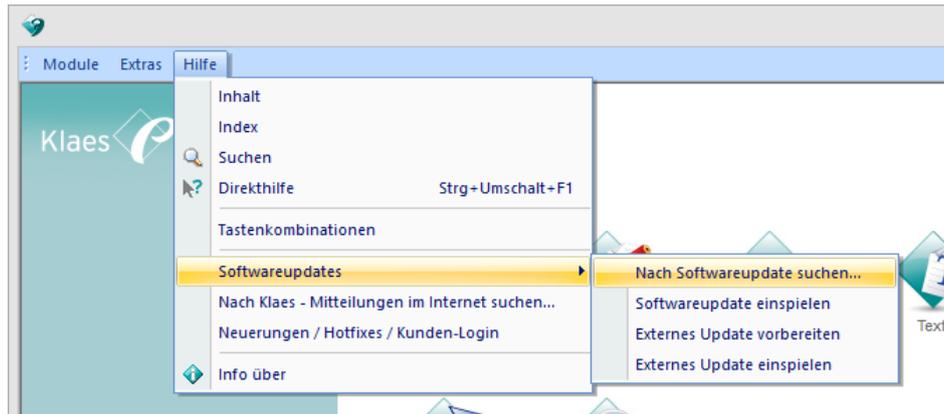


- If problems should occur during the update, please read the chapter “Update-problems and solutions“ at the end of the document or contact our hotline.

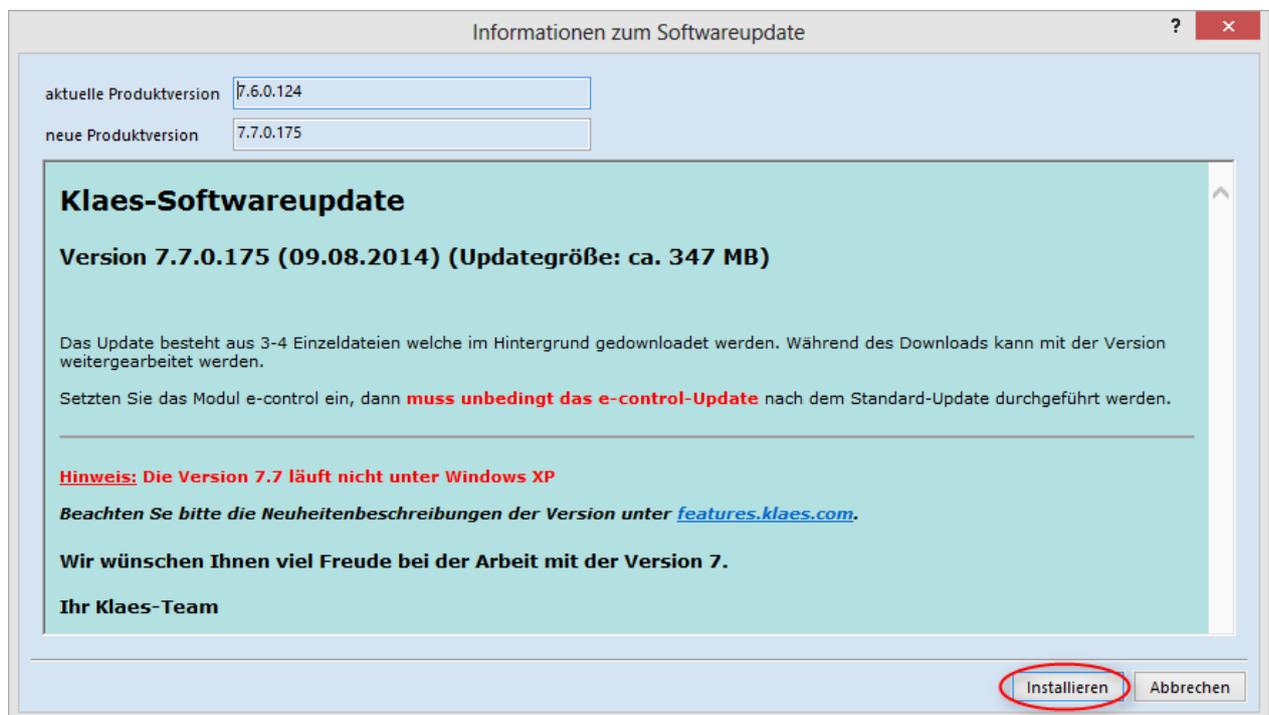
Internet Update as of Version 7.7

Download Update Files:

According to the setting of the user rights, the Klaes-program will check automatically if an update exists. This test can be released manually in the startcentre, too: menu items help/software updates/search for a software update.



If an update-information is displayed, it is necessary to read all indicated hints before continuing with the update! You can read the information also in the startcentre via help/innovations/hotfixes/customer-login.

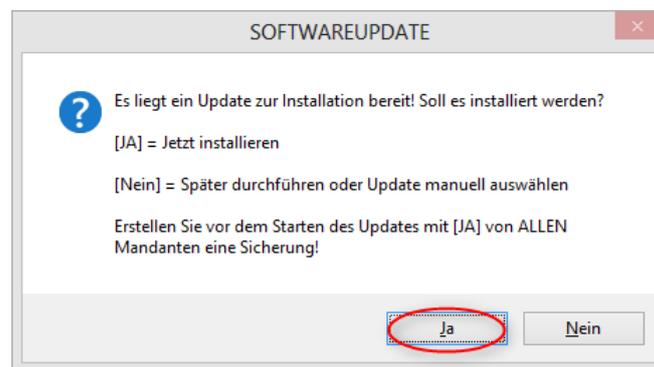


Internet Update as of Version 7.7

After pressing the button "Install", the update will be downloaded. A status window appears which informs you about the progress of the download. It will close automatically when the download has finished.

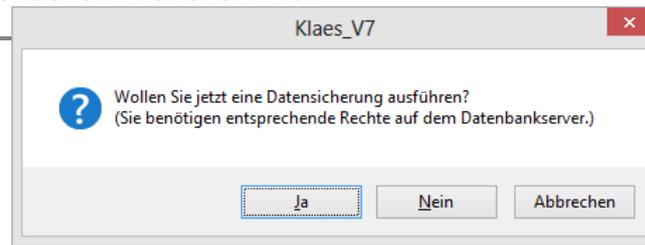
Import of an Update:

As soon as the update files are available, the update can be imported. Start the menu "help/software updates/import software updates" from the startcentre.

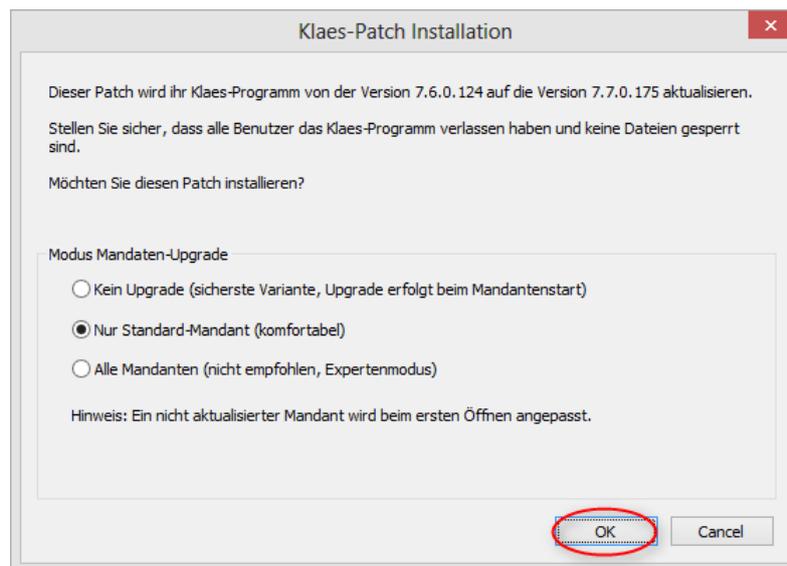


For safety's sake a hint for a data backup will appear.

Internet Update as of Version 7.7



If you have already executed a data backup according to this instruction before the update, you can select "No". Please consider that only the current client will be saved at this point.



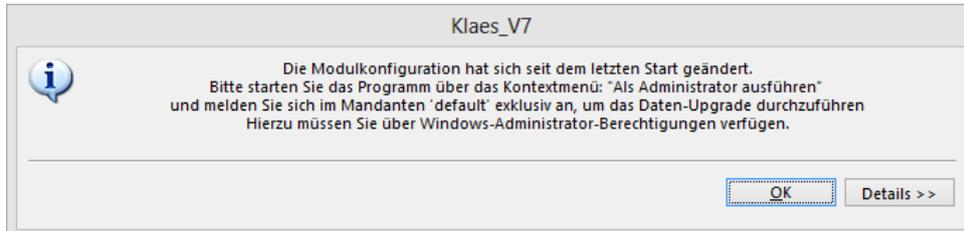
Then you can determine if the client-data should be updated automatically after the update.

Tip: The Klaes-internet is already safe. The option "No upgrade" however, is the safest as first of all only the program is updated. If then the upgrade of the data fails, you can repeat the process or import a data backup.

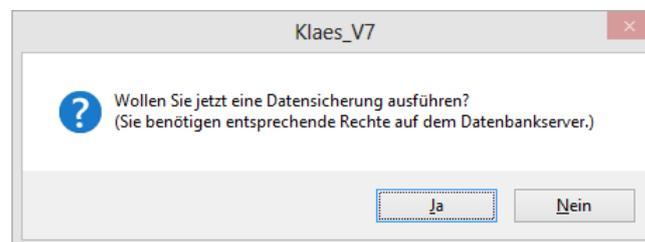
Internet Update as of Version 7.7

Execute an Upgrade of the Client Data:

When you first log in a client who hasn't been updated yet, the following message will appear:



If the program was executed with the administrator rights as prescribed, the following message will appear:

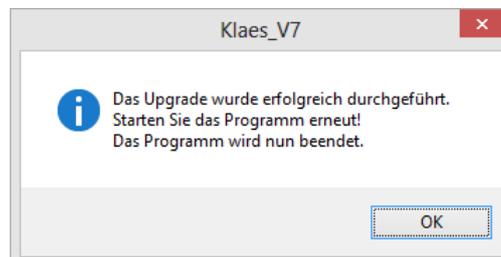
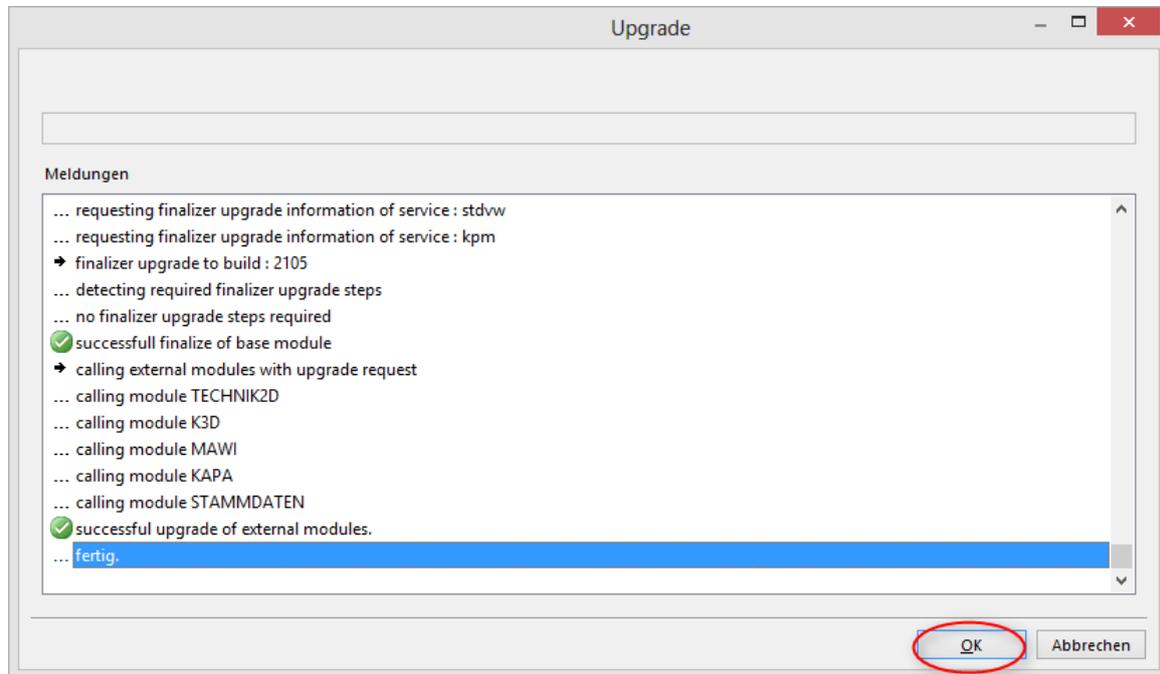


If you have already executed a data backup before making an update as prescribed, you can select "No".

Please consider that only a current client can be saved at this point.

If you select „No“, the database-upgrade will start...

Internet Update as of Version 7.7



Only in Connection with the Client Server Network:

Update the Klaes Prerequisites on the Workstations:

On a client-server network (not with a terminal server) an update of the Klaes prerequisites might be necessary after the update on the clients. The installation will start automatically when you load the Klaes-program for the first time. The current Windows-user must have sufficient Windows-rights!

Update Problems and Solutions:

The update doesn't run properly because a file is blocked, for example, krl32u.dll. Then, an appropriate error message will appear.

First of all, please control if this file has the attribute "write-protected" and delete it, if necessary.

Individual workplace: Cancel the update and log out/log in the Windows user in order to close all open files.

Terminal-Server: Don't cancel the update – after troubleshooting you can press "Repeat" in the error message.

Now all users should log off from the Terminal Server. In the Task Manager, the administrator can check if all sessions are closed on the tab "User".

Then, please try to continue letting run the update with "Repeat".

Client-Server Network: Don't cancel the update because after troubleshooting you can press "Repeat" in the error message.

On the server you can see whose files are still open in the network shares:

- Start/System control/Administration/Open the computer administration
- Search the release for Klaes under „Open files“. Those Windows-users whose update-versions are still open in the Klaes-update-version must log off from their local computer. Now the files on the server should be closed.

Then, please try to continue letting run the update with "Repeat".

The update of the program runs properly but during the database upgrade an error message will appear.

This problem can be caused by a lack of Windows- and SQL-Server-rights or by a defective database.

In both cases the standard-client MUST be restored. Please leave the error message on the screen and contact the hotline.