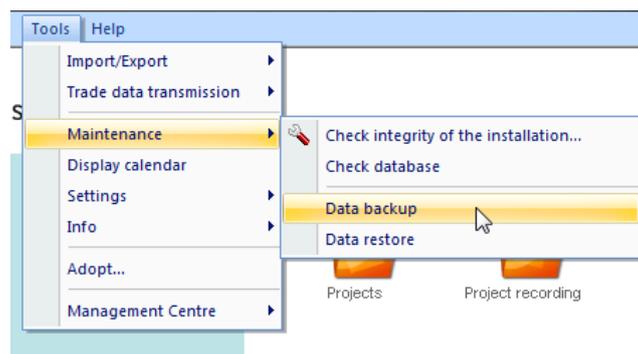


Internet Update at Version 7.3

Prerequisites:

- To download update-files no Windows administrator rights are necessary. Meanwhile, you can continue working in the program.
- For the update, however, the Klaes-Program must be started with administrator rights, otherwise the database upgrade, depending on the program and operating system, might fail.
- All users (all mandators!) must leave the Klaes-Program.
- Before starting the update, you should make a backup of every „important“ mandator via „Extras/Maintenance/Data backup“!

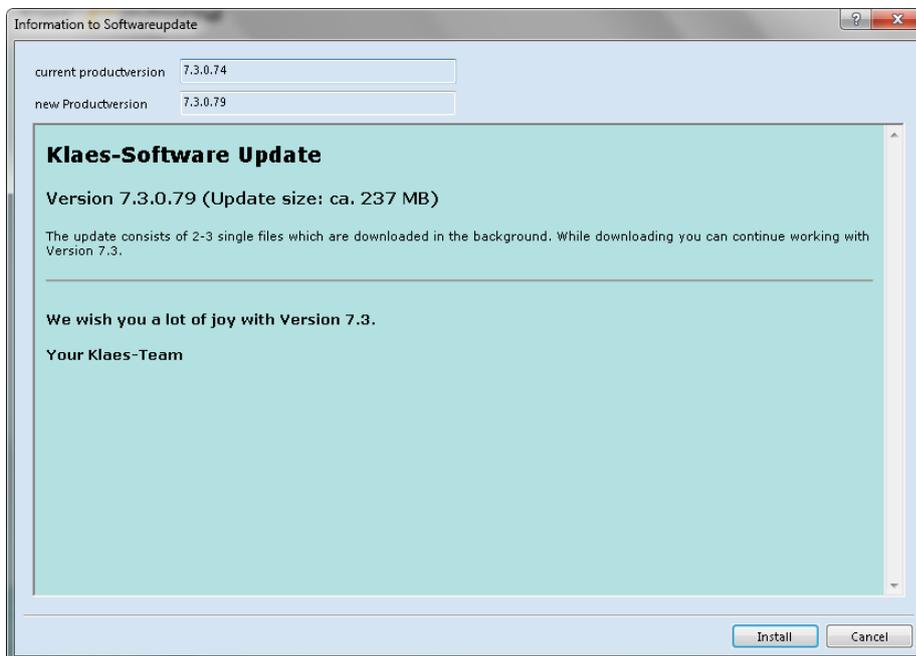


- If there are any problems with the update, please see the chapter „Update-problems and Solutions“ at the end of this document or contact our hotline.

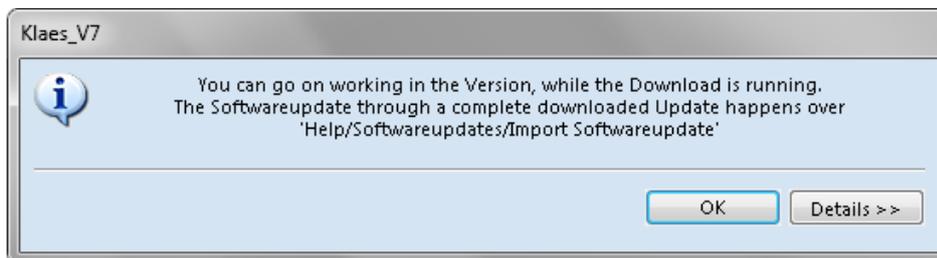
Internet Update at Version 7.3

Download update files:

When you start the update, you will first of all see an information page. It is absolutely necessary to read all the linked documents before continuing with the update! If you want to read this page again later, you can open this HTML document in the folder “downloaded/[Version number]“ below your program folder number 7.



Then the following notice will appear:



After pressing the button „OK“, the update will be downloaded. A status window appears that shows the progress of the download. This window closes automatically when the download is complete.

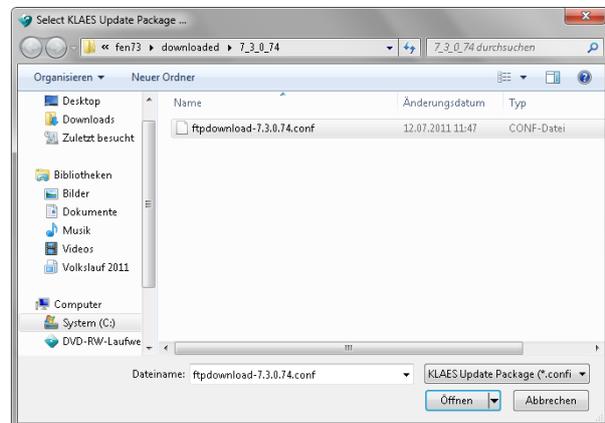
Internet Update at Version 7.3

Perform the update of the standard mandator :

As soon as the update files are available, the update can be installed. Start the menu „*Help/Software updates/Install software updates*“.

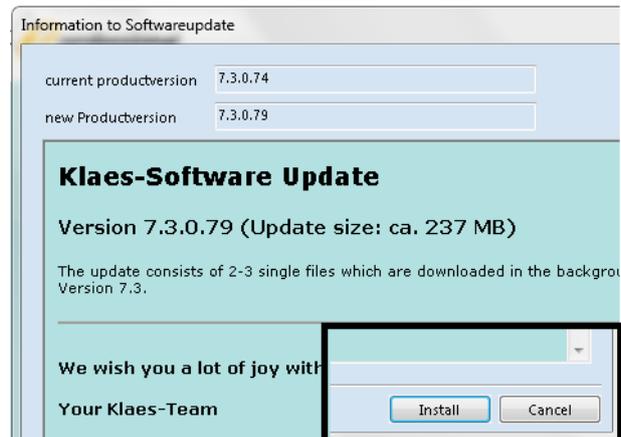
In the following selection the offered configuration file will be submitted.

But here an update package could also be selected in another folder so that there is no need to download the update package from the Internet each time again when you use several Klaes-programs.

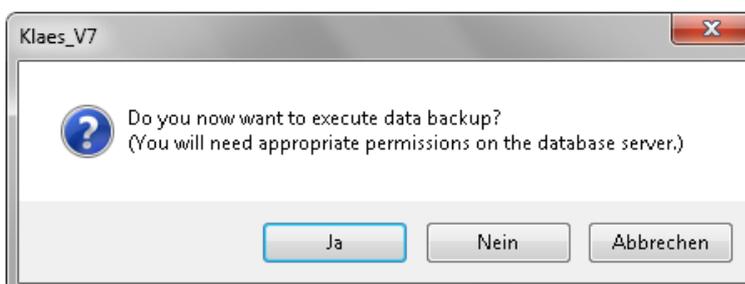


Update information about the selected package will appear.

After pressing the button „Install“, the update routine will start.



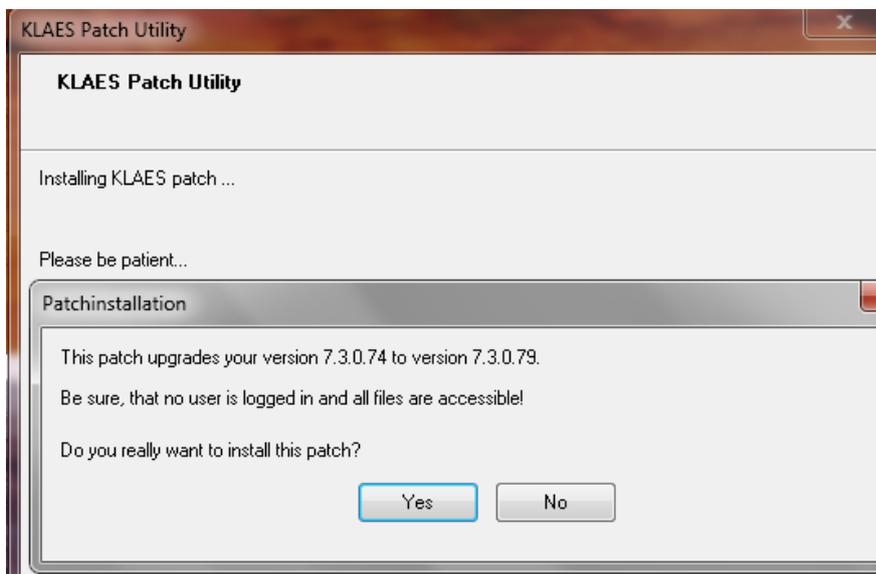
For safety reasons another note on data protection will appear again.



Internet Update at Version 7.3

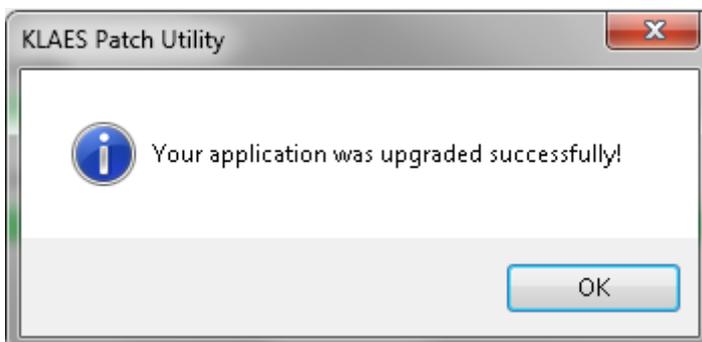
If you have already performed a data protection before the update according to this instruction, you can select "No". Please note that here only the current mandator will be backed up.

Please answer the following questions with „Yes“ in order to install the patch.



Now your version will be updated and the databases of the standard-mandators will receive an upgrade.

After the successful installation of the update, the following final message will appear:



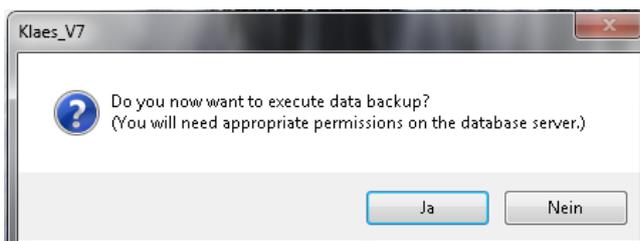
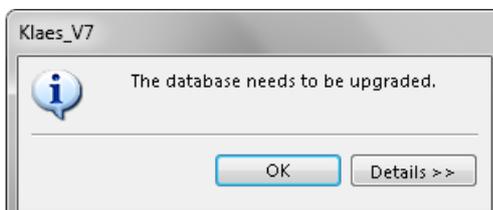
Innovations in Klaes 7.3: The update for the module e-control (machine control) is already available in the Internet-update and must not be performed separately.

Internet Update at Version 7.3

Perform update of further mandators:

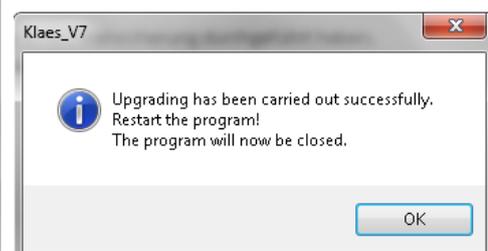
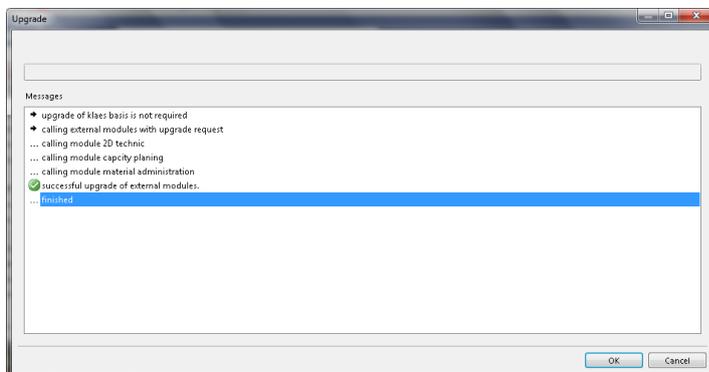
If you are working with several mandators, please log in with Windows administrator rights at each mandator in the exclusive mode.

Then a message about a required database upgrade can appear. Please confirm with "OK".



If you have already performed a data protection before the update according to this instruction, you can select "No". Please note that here only the current mandator will be backed up.

Then the database upgrade will start ...



Internet Update at Version 7.3

Update problems and solutions:

The update cannot be performed because a file is blocked, for example, krl32u.dll. Then an appropriate error message will appear.

Please first check whether this file has the attribute „Read only“, and remove it if necessary.

Single Place: Abort update and log off Windows-user/log in again so that all open files will be closed.

Terminal-Server: Do not abort update, as you can press „Repeat“ in the error message after troubleshooting.

All users should now log off from terminal-server.

In task manager, the administrator can check on the tab „User“ if all other sessions are closed.

Then please try to continue the update with „Repeat“.

Client-Server Network: Do not abort update, as you can press „Repeat“ in the error message after troubleshooting.

On the server it can be checked who else has files in the network share open:

- Start / System control / Administration / Open computer administration

In “Open files” look for the Klaes-release. The Windows users who have still files in the Klaes-update-version open, must log off from their local PC. Thus, the files should be closed on the server.

Then please try to continue the update with „Repeat“.

The update of the program is running but an error message appears during database upgrade.

This problem can be caused by a lack of Windows- and SQL-Server-rights or by a defective database. In both cases the standard-mandator **MUST** be restored.

Please leave the error message on the screen and contact the hotline.